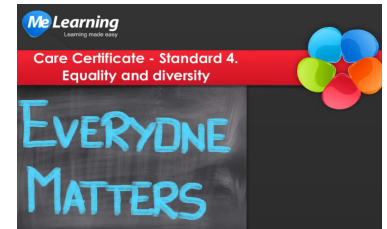


04.Care Certificate_Standard 4 - Equality and Diversity

Introduction

Staff may work with people who have a wide range of backgrounds and preferences. This course will help them to understand and better support individuals from any ethnic group, of any age, and with any disability, gender, sexual preference or any other protected characteristic.



Audience

This course is aimed at:

- New members of staff in Healthcare Support Worker roles
- New members of staff in Adult Social Care Worker roles
- Any staff members who provide direct care to patients or individuals needing support

This course will also be useful for:

- Staff moving into new roles within their organisation
- Refreshing the knowledge of any member of staff

Objectives

In this course you will learn:

- The meaning of 'person-centred care'
- The differences between equality, diversity, inclusion and discrimination
- About legislation relating to discrimination
- How your own prejudices might influence the way you work
- Challenging discrimination
- Where to access information and advice

Content

Here are some of the topics covered in this course:

What is 'person-centred care'; What are the differences between equality, diversity, inclusion and discrimination; The legislation around discrimination; Your own prejudices; Factors that influence your work; How to challenge discrimination; Information and advice.

The knowledge element of standard 4 of the Care Certificate is covered in this course.